



DIGITIZE YOUR WORKFLOW ▶

Cambridge (MA) Fire Department **TRANSFORMED ITS PROBATIONARY PROGRAM BY GOING DIGITAL.** They standardized their process, guaranteed efficient documentation, and implemented real-time accountability with Fire Engineering Training.

ACTIONABLE DATA ▶

Going digital streamlines documentation, enhances accessibility, and drives smarter decision-making through automated storage and real-time insights. Cambridge Fire Department experienced:

80%
REDUCTION
IN ADMINISTRATIVE TIME
▶ **BY ELIMINATING
MANUAL PAPERWORK**

3X
▶ **FASTER**
ACCESS TO RECORDS
FOR AUDITS, REVIEWS,
AND PROMOTIONS

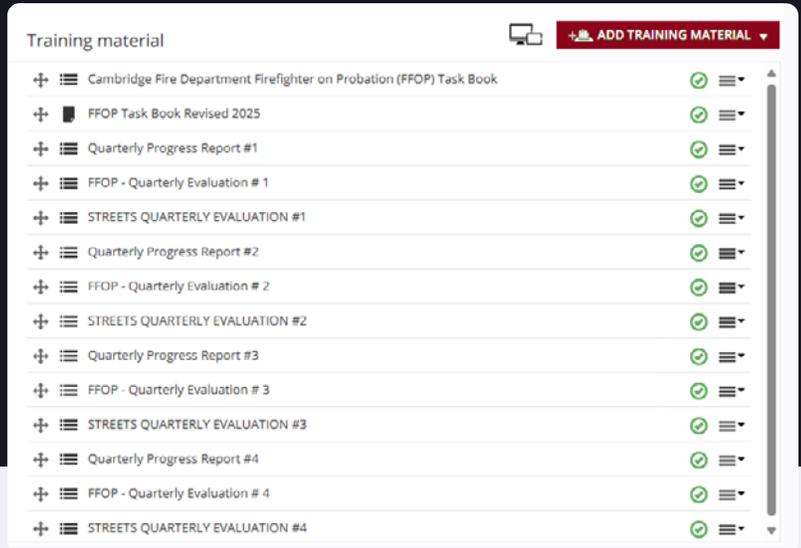
25%
IMPROVEMENT
IN YEAR-OVER-YEAR
▶ **PERFORMANCE
TRACKING ACCURACY**

▶ *“Not only do we ensure the firefighter is on track, but **THE OFFICERS KNOW EXACTLY WHAT THEY SHOULD BE COACHING TOWARD** each quarter.”*

*- **Vinroy Paul**, Deputy Fire Chief, Cambridge (MA) Fire Department*

1 STREAMLINED SETUP ▶

Instead of juggling binders, Cambridge created one course that encapsulates the full probationary period and broken down into quarterly checklists and milestones.



2 360 FEEDBACK LOOP ▶

Their process increases transparency by allowing probationary firefighters to review their performance evaluation and identify areas where they need to train further.



3 DRIVE BETTER, FASTER OUTCOMES ▶

Cambridge Fire Department's digital transformation replaced outdated paper taskbooks with a streamlined, transparent, and data-driven training process. **THE RESULT:** faster access, reduced admin time, and measurable improvements in firefighter performance tracking.