100% SUCCESS IN JPR TRACKING — A CASE STUDY IN OPERATIONAL PRECISION ▶

Telluride Fire Protection District (CO) needed a better way to track and verify individual firefighter skills, also known as job performance requirements (JPRs), to meet all state recertification requirements for structure fire certifications.

With Fire Engineering Training, Telluride **IMPLEMENTED CHECKLISTS** to document skills, deploy surveys, and run performance reviews. **THEIR PROCESS BECAME MUCH SIMPLER AND MORE EFFECTIVE.**
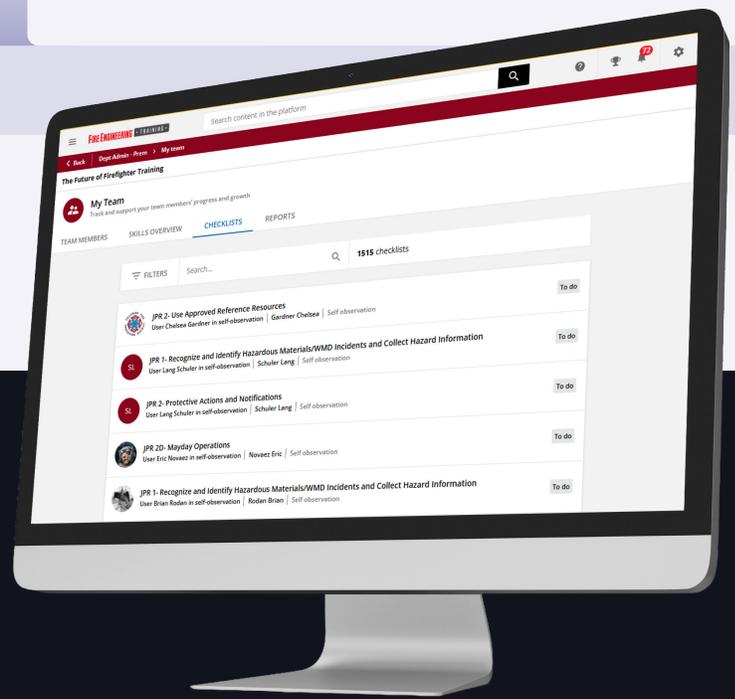
IMPACTFUL RESULTS ▶

DOCUMENTATION ACCURACY ▶ IMPROVED BY 90%

85% OF FIREFIGHTERS SUCCESSFULLY ▶ SUBMITTED THEIR CHECKLIST ▶ WITHIN THE FIRST WEEK ▶ OF IMPLEMENTATION

100% ▶ OF JPRS NOW TRACKED INDIVIDUALLY VIA CHECKLISTS

▶ "*CHECKLISTS HAVE COMPLETELY CHANGED HOW WE TRACK INDIVIDUAL COMPETENCY*. *It's no longer about who showed up–it's about who actually performed the skill. And it's simple enough that everyone can use it.*"

- Chelsea Gardner, *Battalion Chief of Training, Telluride Fire Department*

SIMPLE, EFFECTIVE IMPLEMENTATION ▶

① PROVIDED LIGHT GUIDANCE

A short demonstration of the tool and Fire Engineering Training resources helped users quickly adapt to the system.

② INTRODUCED INDIVIDUAL SKILL TRACKING

Firefighters were instructed to log their own Job Performance Requirements (JPRs), ensuring personal accountability.

③ SCHEDULED DAILY ASSIGNMENTS

Checklists were assigned on a shift-by-shift basis to keep firefighters engaged and on track.

④ SET UP APPROVAL WORKFLOW

Submitted checklists were routed for review and verified against training submissions in External Training.

⑤ SCALED THEIR DOCUMENTATION

Recreated paper taskbooks as courses with embedded checklists.

WHY IT WORKED ▶

NO TECH BARRIERS
Accessible on desktop and in the mobile app

FLEXIBLE USE
Checklists were used for skills, surveys, and performance reviews

MINIMAL TRAINING REQUIRED
Most users, regardless of age, picked it up with ease

QUICK SETUP
Courses and taskbooks were duplicated and reused with minimal effort

DAILY SCHEDULING
Shift-based checklist assignments kept firefighters on track